

# Lindsay Young

## Experience

### U.S. General Services Administration

September 2014 - present

At GSA, I gained broad experience partnering with other agencies across the government to improve their business practices, made their infrastructure more resilient, and modernized their approach to technology.

#### CTO, Civil Rights Division USDOJ, 18F

Helped set the technical vision and department roadmap with the CIO. Served as the technical leader for an 18F project to modernize the Department of Justice's Civil Rights Division's public presence by creating [civilrights.justice.gov](https://civilrights.justice.gov). This new system is **replacing four legacy systems** that received and triaged civil rights violations.

#### Director of Cloud Adoption, Centers of Excellence

Led a team of contractors that provided cloud migration strategy consulting and best practices to USDA. Consolidated USDA data centers to achieve an **estimated \$5 million a year in cost avoidance**.

#### Director of Agency Partnerships, 18F

Brought in **\$2.1 million in new 18F engagements**. Managed business development team and set 18F's business development strategy.

#### Chief of Staff, GSA IT

As Chief of Staff, I answered directly to the GSA Chief Information Officer (CIO) on high priority, sensitive, and visible issues. I acted as a force multiplier for the priorities of the senior executive team, and kept senior leadership synchronized and effective.

#### Technical Lead, FEC.gov Redesign, 18F

Led a cloud migration that the FEC estimates **saves \$1.2 million a year** in infrastructure costs. Led the technical delivery of the FEC's first [API](#) and redesigned [fec.gov](https://fec.gov) using an agile and user-centered process. In addition to delivering a [substantial upgrade to the FEC's website](#), my team implemented new processes at the FEC that use best practices for cloud-based services, such as automated testing with continuous integration, open source and agile delivery. By working closely with FEC staff to train them in using practices, I catalyzed long-term organizational change across the FEC.

## **Adjunct Faculty, Johns Hopkins University**      Fall 2015 and Summer 2016

Designed and taught *Unleashing Open Data with Python*, as part of the Master of Science in Government Analytics program. The students learned to use Python to collect and analyze data and presented their findings by making a website. The students ranged from those with no programming skills to professional programmers.

## **ECA Fellow, International Center for Journalists**      July 2014

Fellowship program managed by the International Center for Journalists and funded by the U.S. State Department. Visited Amman, Jordan to engage with journalists.

## **Sunlight Foundation**      Nov 2010 to Sept 2014

As a Software Engineer, I coordinated across Design, Communications and Policy departments to conceive, develop and launch web products that use public data to connect journalists and citizens to their government.

## **Internships**

### **Senator Byron Dorgan**      Aug 2006 to Dec 2006

Created a memo on transportation issues that addressed concerns of the "NAFTA Superhighway," and wrote constituent letters about funding to public broadcasting organizations.

### **Representative Anna Eshoo**      Sept 2005 to Dec 2005

Wrote constituent letters and performed receptionist duties. I obtained Congressional Research Service Certification and used CRS services provided by the Library of Congress.

## **Education**

### **Pepperdine University** Master in Public Policy 2010

3.96 GPA, Rank 2 of 50

### **University of California, Riverside** B.A. in History 2007

3.91 GPA, Summa cum laude, Phi Beta Kappa